

WORK EXPERIENCE

- **Senior UX Researcher in AI**, Nokia Bell Labs (10/2022 - 07/2023)
 - Led UX research and prioritization of responsible AI toolkit features alongside cross-functional teams.
 - Research insights led to the integration of 8 new features and adoption by 2 business units.
 - Presented findings to C-suite; mentored 2 teammates on research design; helped identify & recruit 3 interns.
 - Initiated a birds of a feather program with 15 speakers for company-wide promotion of ethical AI.
 - Authored a corporate blog post and an article on AI ethics and its future after reviewing 164 articles.
- **Senior Researcher in Human-Computer Interaction**, University of Bristol (05/2021 - 09/2022)
 - Secured a \$1.5M UK Research and Innovation grant for privacy research aiding marginalized groups.
 - Contributed significantly to the UK's consultation policy response on app stores privacy & security settings.
 - Developed privacy design guidelines for Android/iOS by analyzing app permissions and developer forums.
 - Identified privacy integration issues through a usability analysis of advertising network API documentation.
 - Published 5 peer-reviewed papers with 14 stakeholders (3 as the lead). Mentored 3 junior researchers.
- **Ph.D. Researcher in HCI**, University of Edinburgh (05/2018 - 04/2021)
 - Secured \$150K for Ph.D. funding and an additional \$12K for attending conferences and research.
 - Designed best practices for recruiting developers through platform comparison for reliability, quality, & cost.
 - Proposed organizational and design guidelines for improving privacy practices in software teams and docs.
 - Provided insights to optimize static analysis tool usability and efficiency for addressing security issues.
 - Led, published, and presented 11 peer-reviewed papers, collaborating with 7 stakeholders.
- **Instructor for HCI & Research Methods** (part-time), University of Edinburgh (09/2018 - 04/2021)
 - Delivered 800 instructional hours as a tutor and teaching assistant, serving 350 students.
- **Research Assistant in HCI** (part-time), University of Bonn (03/2017 - 04/2018)
 - Evaluated usability and acceptance of six payment methods across four countries.
- **Software Engineer & Co-Founder**, Teanab & Teasa (04/2011 - 06/2015)
 - Led development of 5 iOS apps and improved a web app serving 2M+ users with new features.

EDUCATION

- Ph.D. in Computer Science (HCI), University of Edinburgh, (05/2018 - 04/2021)
- M.Sc. in Computer Science, University of Bonn, (07/2015 - 06/2017)
- M.Sc. in Information Technology, University of Tehran, (09/2011 - 08/2013)
- B.Sc. in Computer Engineering, University of Science and Culture, (11/2006 - 08/2011)

AWARDS & SERVICE

- Best research paper awardee (ACM Conference on Human Factors in Computing Systems).
- Empowerment award for junior researcher growth (Nokia Bell Labs).
- Recognized as the top team in two hackathons in Germany (Trivago & Innovate Healthcare).
- Delivered invited talks at renowned institutions including Telefónica, Snyk, Microsoft Research, among others.
- Serving on committees for 5 premier conferences; reviewer for 12 top conferences in HCI & AI.

SKILLS

- Well-versed in a broad spectrum of **qualitative** and **quantitative** methods, spanning **from ideation to completion**, including usability studies, experiment design, interviews, workshops, focus groups, think-aloud studies, surveys (Qualtrics), thematic analysis (NVivo, MAXQDA), affinity diagrams (Miro), and data & statistical analysis (Python).
- Skilled in **stakeholder management** across international, **cross-functional** teams including designers, engineers, AI developers, social scientists, and senior leadership.
- Delivered **15 presentations** at conferences with audiences ranging from 30-150 participants; authored 21 peer-reviewed papers in top HCI & AI conferences since 2019, garnering 398 citations.